- BUSINESS TECHNOLOGY CASE STUDY -

THE CLIENT

INDUSTRY: Construction
REVENUE:
TEAM SIZE: 7 Users \ 17 Endppoints
LOCATIONS: Gainesville, FL

THE SITUATION

- Users were having lots of downtime due to an outdated server that was continually crashing with the current I.T. Provider often taking 4+ hours to respond in an emergency
- Backups hadn't been working for 4 months and no-one knew, as there was no regular testing happening to ensure backups worked
- Former IT provider was inconsistent with responsiveness.
- Billing was unpredictable and indecipherable

THE CLIENTS WORDS

❝

We started working with Gnosys after we met them at a Builder's Association meeting and started working with them shortly afterwards. We couldn't be any happier!

Their techs are available when we need them, our systems are stable and our invoice is predictable..

I highly recommend them. ❝

Cristina Lesperance
Office Manager

HOW DID WE HELP?

The team at Gator Solutions had been battling with inefficient IT systems for years.

Over a 6-month period, we helped them transition to a secure, reliable, I.T. infrastructure and helped them move into their new facilities with effective networking and data security..

- We set their team up to be able to work securely from anywhere in the world, freeing them up from having to work only in their office

- We helped them sleep better at night by implementing an Enterprise Data Backup Solution and a Regular Testing Process

- We hooked them up with our friendly 24x7x365 Helpdesk team, who within 3 minutes (or less).

- We implemented our bespoke suite of Cybersecurity tools to help them avoid any future Ransomware or Cybersecurity incidents

- We stabilized their billing so that their monthly spend was predicatable and consistant.

And, we did it all for a smaller investment than their old I.T. Provider was trying to make them pay!

📞 CALL US AT 352.847.7692 TO FIND OUT HOW WE CAN HELP YOU!

My team and I would LOVE to help you with your I.T. Give me a call on 352.847.7692 and let's have a quick 15-minute non-salesy chat!

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